The result of the Fish’R’Net satisfaction survey indicate a generally high level of satisfaction with the service.

Reviews of the comments indicate several areas of concern. In the next few months the college will be working to implement many of the suggestions.

Suggestions for changes:

Have Fish’R’Net available 24 hours a day.
Allow students to change their address and phone numbers.
Make it more user friendly with additional text and option changes.
Place a bookstore link on the schedule page.
Allow ordering of transcripts.
Have a list of the requirements of my major and how my courses line up with the requirements.
Contact my professors from the schedule display page.
Have a way for me to see if my bill is settled.
Make is easy for me to find the page to register for classes.
Be able to access all of the forms I might need.
Be able to petition for graduation on-line.
Let me know when my grades have been posted so I don’t have to keep checking back.

What’s already happening with the suggested changes?

Have Fish’R’Net available 24 hours a day.
   As a result of new hardware Fish’R’Net is now available 24/7.

Make it more user friendly with additional text and option changes.
   In the near future additional text will be added to the pages to assist in understanding what the option is used for.

Make is easy for me to find the page to register for classes.
   We will change the term Add/drop classes to Register, Add/Drop classes very soon.

Let me know when my grades have been posted so I don’t have to keep checking back.
   As we near the end of the term a message will be posted on the Fish’R’Net page indicating the grade entry deadline.

What’s being considered for the near future?
Place a bookstore link on the schedule page.
Contact my professors from the schedule display page.
Have a way for me to see if my bill is settled.
What’s being considered for some time in the future?
Allow students to change their address and phone numbers.
Allow ordering of transcripts.
Have a list of the requirements of my major and how my courses line up with the requirements.
Be able to access all of the forms I might need.
Be able to petition for graduation on-line.